

**PLEASE READ THESE TERMS AND CONDITIONS OF USE CAREFULLY BEFORE ENTERING EXERCISE MATTERS CLINIC**

If you do not agree to these terms and conditions, you do not have our consent and should cease to attend the clinic. Exercise Matters Clinic reserves the right, at our discretion, to change, modify, add or remove portions of these terms at any time.

Therefore, we suggest that you review these terms periodically for changes. By using our clinic after we have posted changes to these terms and conditions of use, you are agreeing to be bound by these terms as amended.

**TERMS AND CONDITIONS**

1. You must attend Exercise Matters Clinic for a baseline assessment before beginning any Exercise Classes at the clinic.
2. Class are pre-purchased in packs of 4. You may change a booking up to 24 hours before a class. There are no cancelations or modification allowed within 24 hours of the class.
3. There are strictly no refunds for a pack or for non attended classes.
4. We close for all public holidays and some additional days over Xmas to New Year period.
5. Private Health. You can locate your receipt for the sessions purchased via the online booking system portal and claim from item number 502 if this is covered in your specific health insurance policy.
6. Classes can be booked as a reoccurring appointment. This is the most effective way to maintain your class spot. Classes may also be booked individually via the online portal. If you have a reoccurring class spot it is expected to maintain over 75% attendance to maintain this reoccurring booking. If you have a recurring class booking and your attendance drops below 60% then you will be asked to book classes via the portal one month at a time based on availability and your reoccurring spot in the class will be taken away.
7. You acknowledge you are agreeing to participate in the exercise program voluntarily and that you release Exercise Matters from any claims, demands, and actions at law that may arise as a consequence of your performance of activities within the classes.